

Automatic payment on May 15, 2022

**Payment Due Date:** 

AMOUNT

\$783.78

\$0.00

\$0.00

\$0.00

# 2017 CADILLAC XT4

Account Number	Current Balance*	
999999999	\$3,086.52*	
Payment Progress		

#### Go Paperless. 2

Log in or Register at cadillacfinancial.com/myaccount

\*CURRENT BALANCE ABOVE DOES NOT REFLECT THE PAYOFF AMOUNT FOR YOUR ACCOUNT. PLEASE SEE **REVERSE SIDE FOR DETAILS.** 

# YOUR DEALER

Cadillac Dealer 1234 Cadillac Financial Avenue YOURTOWN, USA 12345-7890 (555) 555-5555

# PAYMENT METHODS

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#### **Automatic Payments** Set up automatic withdrawals from your bank account at cadillacfinancial.com



\$0.00

04/15/2022

Late Charges

Past Due

**Current Due** 

DATE

**Transaction Summary** 

ACTIVITY

applicable.

applicable

applicable

AUTO DEBIT PMT

(\$783.78 principal + \$0.00 interest) Total of any late charges in this bill cycle, if

Includes any payments, fees, and late charges, if

Includes any payments and fees in this bill cycle, if

Your safety is very important to us.

https://my.cadillac.com/recalls

To determine whether or not there is a recall on your

current vehicle or on a vehicle you are considering, visit:

**Online Bill Payment\*** Pay your bill online now at cadillacfinancial.com/myaccount \*An ACI Pavments. Inc. fee may be assessed

**Pay By Phone\*** Pay securely by phone. See reverse side for complete details.

\*An ACI Payments, Inc. fee may be assessed

For complete payment options, see reverse side.

# Contact our Concierge at 1-877-223-5893 or 1-877-2CF-LUXE

Or TTY Access (888) 998-0253 (requires TTY capable device)



PAYMENT C	OUPON - PLEASE INCLUDE WITH PAYN	 ИЕNТ		STMT_US
CADILLAC FINANCIAL	PAYMENT SUMMARY		Account Number:	999999999
P.O. Box 183834 Arlington, TX 76096-3834	Total Amount Due:	\$0.00	Check Information	
	Payment Due Date:	May 15, 2022	<ul> <li>Fill out your che</li> <li>Account Numb</li> </ul>	-
	Amount Enclosed: \$		<ul> <li>Make it payable</li> <li>Cadillac Finane</li> </ul>	
	Moved recently?  Yes (	Enter new address		
DOSXX BHAXXX 1234 MAIN ST				

DO 1234 YOURTOWN, USA 12345-7890

**Cadillac Financial** P.O Box 78143 Phoenix, AZ 85062-8143

## **PAYMENT OPTIONS**

Payment Channel	Payment Delivery Method	Fees
Pay By Mail	Cadillac Financial P.O. Box 78143 Phoenix, AZ 85062-8143	NO FEE
Overnight	Cadillac Financial Attr. Payment Services 1820 E. Sky Harbor Circle South Suite 150 Phoenix, AZ 85034-9700	NO FEE CUSTOMER PAYS FOR OVERNIGHT SHIPPING CHARGES
Automatic Payment Plan	cadillacfinancial.com/myaccount	NO FEE
Web - login to MyAccoun	t at www.cadillacfinancial.com	
Check	powered by ACI Speedpay	NO FEE
Debit	via ACI Payments, Inc.	\$5.00
Recurring Payments	powered by ACI Speedpay	NO FEE
By Phone - IVR		
Check	via ACI Payments, Inc. 1-833-702-0077	\$7.50
Debit	via ACI Payments, Inc. 1-833-702-0077	\$7.50
By Phone - Agent Assiste	d	
Check	via ACI Payments, Inc. 1-877-223-5893 or 1-877-2CF-LUXE	\$10.00
Pay In Person	·	
Western Union Payments	Western Union Locations	Service Fees Apply Dependent on Payment Amount and Speed
Pay By MoneyGram	MoneyGram Locations Use Receive Code 2583	Service Fees May Apply

# **CUSTOMER SERVICE**

**Business Hours:** 

 Monday - Friday
 Saturday

 7:00 AM - 7:00 PM (CT)
 9:00 AM - 1:00 PM (CT)

### Toll Free 1-877-223-5893 or 1-877-2CF-LUXE

For better service, please have your account number and Social Security number available. Telephone conversations may be monitored or recorded for quality control purposes.

Correspondence: Please include your account number. Cadillac Financial P.O. Box 183593, Arlington, TX 76096

#### **Online Account Management:**

Visit www.cadillacfinancial.com to access your account information, make a payment, get a payoff quote, update your address and much more.

Nuestro sitio Web también esta disponible en español a http://espanol.cadillacfinancial.com.

#### **INSURANCE INFORMATION**

Auto Insurance Changes: You are required to maintain collision and comprehensive coverage (maximum \$1,000 deductibles) naming Cadillac Financial as lienholder/loss payee for the term of the contract. If there have been any changes to your insurance coverage, request your agent or insurance company send a copy of your insurance policy to: for US customers; Cadillac Financial Insurance Service Center; P.O. Box 1617, Minneapolis, MN 55440-1617

## **GENERAL INFORMATION**

#### **Payoff Information**

The current balance shown on the front of the statement may not necessarily be your payoff amount because of possible activity on your account such as payments, adjustments, finance charge accruals, etc. Please visit cadillacfinancial.com/myaccount or call Concierge team at the phone number listed on the front of this statement for accurate payoff information. Mail payoffs to: Cadillac Financial; Attn: Payment Processing; P.O. Box 99605, Arlington, TX 76096.

#### Failure to Pay

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

#### **Returned Items**

In the event your payment is returned unpaid, Cadillac Financial may charge and collect a returned item charge, as allowed by law.

#### **Credit Disputes**

Cadillac Financial furnishes information about your account to credit reporting agencies. You can dispute the reported information by contacting the credit reporting agencies: Equifax, Experian, or Trans Union. You can also directly dispute the accuracy of the reported information by contacting Cadillac Financial at: P.O. Box 181145; Arlington, TX 76096-1145.

Authorization to Convert Your Check: When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you have any questions, please call the customer service number listed on your billing statement.

# Name Changes

Please contact Concierge team.

#### We May Contact You

We, along with our affiliates and/or vendors, may call or text any phone numbers you give us, including a wireless phone number, using an automatic telephone dialing system and/or an artificial or a prerecorded voice message. Without limit, these calls or texts may be about servicing, payment, or billing. We may also contact you at any e-mail address you provide to us. You may revoke your consent for any telephone number or email address you have provided by contacting us.

#### The Servicemembers Civil Relief Act (SCRA)

SCRA applies to qualified active-duty military personnel, as well as certain individuals who have received orders calling them to active-duty military service, and certain members of the Public Health Service and the National Oceanic and Atmospheric Administration. Benefits provided under the SCRA vary. Please send us your military notification, which includes your name and active-duty date, so we can assess your eligibility for benefits. Cadillac Financial, Attn: Account Services SCRA; P.O. Box 183581, Arlington, TX 76096-3581. Email: MilitaryCustomerSupport@cadillacfinancial.com. Fax: 1-877-470-9873.

#### MASSACHUSETTS RESIDENTS: NOTICE OF IMPORTANT RIGHTS

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE CREDITOR.

	PAYMENT COUPON - PLEASE INCLUDE WITH PAYMENT		
	this change the same as the mailing address? no, please include garaging address.	Yes	No
Leave an item blank to keep the information we have on	file unchanged.	You can also update	e this information online at cadillacfinancial.com/myaccount
Name	Street		Phone (home)
Account Number	Apartment		Phone (work)
City	State, Zip		Phone (cell)



# TOTAL AMOUNT DUE

DUE ON

# \$**457**.75

May 15, 2022

# TRANSACTION SUMMARY

			ACCOUNT DETAILS			
ATE	ACTIVITY	AMOUNT	AUUUNI DETAILS			
)4/25/22	Monthly Payment	\$457.75	999999999			
	Total Current Due	\$457.75	ACCOUNT NUMBER	PAYMENT PROGRES	SS	
			September 15, 2020 ACCOUNT OPENED	30,009 Allowable milead	36 Mon Ge Lease ter	
			IMPORTANT MESSAG	ES		
			Enroll in paperless billi notifications, 24/7 stat cadillacfinancial.com/r	ement access	and less paper c	
			YOUR DEALER			
			Cadillac Dealer		c Financial Avenu USA 12345-7890 99	
			PAYMENT OPTIONS			
			<b>Online</b> Log in to MyAccount at cadillacfinancial.com	Mobile App Download C Financial M the App Sto Google Play	adillac 1-87 obile on 1-87 re® or on M-F: c. Sat: S	ne 7-223-5893 7-2CF-LUXE 7 am - 6 pm CT 9 am - 1 pm CT Closed
			See reverse side for a comple	te list of payment		010304
	SA		<b>1</b> P			
	PAYMEN	T COUPON - PLEAS	SE INCLUDE WITH PAYMENT			LSEST
					I.	1
	CADILLAC	PAYMEN	T SUMMARY		Account Number:	999999999
	CADILLAC FINANCIAL ington, TX 76096-3834	PAYMEN Total Amo		457.75	Account Number: Check Information	999999999
	FINANCIAL		unt Due:	<b>457.75</b> May 15, 2022	Check Information	neck with your
	FINANCIAL	Total Amo	unt Due: Due Date:		Check Information	heck with your Iber Die to

**Cadillac Financial Leasing** 

Phoenix, AZ 85062-8143

P.O Box 78143

# TRANSACTION DETAILS

OTHER TAX/	FEES DUE	
DATE	ACTIVITY	AMOUNT
	Late Charges	\$100.00
	Other Fee(s)	\$6.00
	Total Other Tax/Fees	\$106.00

# **PAYMENT OPTIONS**

ONLINE: Log in to <b>cadillac</b>	financial.com/myaccount or the Cadillac F	inancial Mobile app
Auto Pay	Monthly auto draft from checking, savings or money market account.	No fee
One-Time Payment	Bank Account via SpeedPay, an ACI Worldwide company	No fee
	Debit / ATM via Western Union	Potential \$5.00*

**Important Note:** Certain jurisdictions may impose taxes annually that could impact your monthly amount due. Check your auto pay amount regularly to make sure it matches your monthly amount due.

OTHER OPTIONS		
Electronic Funds Transfer	Download Authorization Agreement at cadillacfinancial.com/payment-options and mail in with a voided check	No Fee
Regular Mail	Cadillac Financial P.O. Box 78143 Phoenix, AZ 85062-8143	No Fee Postage paid by customer
Overnight Mail	Cadillac Financial Leasing 1820 E. Sky Harbor Circle South Suite 150 Phoenix, AZ 85034-4875	No Fee Postage paid by customer
Phone	Automated 1-833-702-0077	\$7.50*
	Agent-assisted 1-877-223-5893 or 1-877-2CF-LUXE	\$10.00*
Cash		
SpeedPay	Pay to Cadillac Financial	
Money Gram	Receive Code: 2583 Company Name: Cadillac Financial	MoneyGram and Western Union fees will apply

Include account number on your payment.

For more details visit **cadillacfinancial.com/payment-options.** 

\* Payment options and associated costs are subject to change.

# **GENERAL INFORMATION**

# **Purchase Option**

Please call our Concierge at the phone number listed below for accurate purchase price information. Customers in AZ, AR, CO, FL, HI, KS, NC, PA, SD and VT should contact your dealer for purchase price.

# Failure to Pay

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

#### Credit Disputes

Cadillac Financial furnishes information about your account to credit reporting agencies. You can dispute the reported information by contacting the credit reporting agencies: Equifax, Experian, or Trans Union. You can also directly dispute the accuracy of the reported information by contacting Cadillac Financial at: P.O. Box 181145; Arlington, TX 76096-1145.

# Authorization to Convert Your Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you have any questions, please call the concierge number listed below.

#### Final Bill

After lease-end, an invoice will be mailed that may include amounts still due on the account, excess wear, excess mileage charges, disposition fee, property tax, and other applicable taxes and charges. If taxes, citations, tolls or other charges are received after your lease-end invoice has been sent, an additional invoice will be issued.

#### We may contact you

We, along with our affiliates and/or vendors, may call any phone numbers you give us, including a wireless phone number, using an automatic telephone dialing system and/or an artificial or a prerecorded voice message. Without limit, these calls may be about servicing, payment, or billing. We may also contact you at any e-mail address you provide to us. You may revoke your consent for any telephone number or email address you have provided by contacting us.

# The Servicemembers Civil Relief Act (SCRA)

SCRA applies to qualified active duty military personnel, as well as certain individuals who have received orders calling them to active duty military service, and certain members of the Public Health Service and the National Oceanic and Atmospheric Administration. Benefits provided under the SCRA vary. Please send us your military notification, which includes your name and active duty date, so we can assess your eligibility for benefits. Cadillac Financial, Attn: Account Services SCRA; P.O. Box 183581; Arlington, TX 76096-3581. Email: MilitaryCustomerSupport@cadillacfinancial.com. Fax: 1-877-470-9873.

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# **CONTACT US**



1-877-223-5893 1-877-2CF-LUXE TTY ACCESS 1-888-998-0253 (REQUIRES TTY CAPABLE DEVICE)

Business	Hours:
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Monday - Friday 7:00 AM - 6:00 PM CT

Saturday 9:00 AM - 1:00 PM CT

Sunday Closed

PAYMENT COUPON - PLEASE INCLUDE WITH PAYMENT		
<b>UPDATE YOUR CONTACT INFO</b> Leave an item blank to keep the information we have on file unchanged.	Is this change the same as the mailing address? If no, please include garaging address. You can also update this information online at cadillacfi	Yes No
Name	Street	Phone (Home)
Account Number	Apartment	Phone (Work)
City	State, Zip	Phone (Cell)

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